

Rodney Orders, LICSW, LCSW-C, DOT-SAP

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(571) 308-8392

1350 Connecticut Ave, NW Ste 1225
Washington, DC 20036
(202) 596-2350

Service Agreement

CONFIDENTIALITY: All information disclosed within sessions and the written records pertaining to those sessions are confidential and may not be revealed to anyone without your written permission, except where disclosure is required by law.

When Disclosure Is Required By Law: Some of the circumstances where disclosure is required by the law are: where there is a reasonable suspicion of child, dependent, or elder abuse or neglect; where a client presents a danger to self, to others, to property, or is gravely disabled.

When Disclosure May be Required: Disclosure may be required pursuant to a legal proceeding by or against you. If you place your mental status at issue in litigation initiated by you, the defendant may have the right to obtain the psychotherapy records and/or my testimony. In couple and family therapy, or when different family members are seen individually, even over a period of time, confidentiality and privilege do not apply between the couple or among family members, unless otherwise agreed upon. I will use my clinical judgment when revealing such information and will discuss this with you should it become relevant during your treatment. I will not release records to any outside party unless authorized to do so by all adult family members who were part of the treatment.

Emergencies: If there is an emergency during our work together, or if I become concerned about your personal safety, I may contact the person whose name you have provided on the client intake form. This includes the possibility of you injuring someone else. My action of using your emergency contact would be for the sole purpose of ensuring that you receive proper psychiatric care, to prevent you from injuring yourself or others and to ensure that you receive the proper medical care. I would abide by the limits of the law for disclosure of information about you in such a situation. When possible, I will make every effort to make you aware of the possibility of such a situation and would inform you if an emergency release of information occurred, even after termination.

Health Insurance & Confidentiality of records (DOES NOT APPLY TO CLIENTS PAYING OUT-OF-POCKET): Disclosure of confidential information may be required by your health insurance carrier or HMO/PPO/MCO/EAP in order to process the claims. Mr. Orders has no control or knowledge over what insurance companies do with the information he submits or who has access to this information.

Litigation Limitation: Due to the nature of the therapeutic process and the fact that it often involves making a full disclosure with regard to many matters, which may be of a confidential nature, it is agreed that should there be legal proceedings (such as, but not limited to divorce and custody disputes, injuries, lawsuits, etc.), neither you nor your attorney, nor anyone else acting on your behalf will call me to testify in court or at any other proceeding, nor will a disclosure of the psychotherapy records be requested unless otherwise agreed upon in advance. If agreed upon additional fees will apply for Mr. Orders to testify in a legal proceeding.

Consultation: I consult regularly with other professionals regarding my clients; however, client's confidentiality is fully maintained in accordance to the law.

E-mails, Texts, Cell Phones, Computers, and Faxes: If you communicate with me via e-mail, I will assume that you have made an informed decision, and will view it as your agreement to take the risk that such communication is subject to third party interception. Unless you indicate otherwise I may use the email address you provide to communicate with you about appointments or invoices.

TELEPHONE & EMERGENCY PROCEDURES: If you need to contact me between sessions, please leave a message on my office voicemail (571) 308-8392 or (202) 596-2350 and your call will be returned as soon as possible.

If you need to talk to someone right away call:

Crisis Link (suicide and crisis hotline) for the Washington Metropolitan Area (202) 527-4077

Access Help Line (24/7 DC Mental Health including mobile psychiatric response units) (888) 793-4357

Montgomery County Mental Health Hotline: (301) 738-2255

Prince George's County Mental Health Hotline: (301) 864-7161

Arlington County Mental Health (703) 288-1550

Police: 911

Please do not use e-mail for emergencies.

PAYMENTS & INSURANCE REIMBURSEMENT: Non-insurance clients are expected to pay the standard fee of \$120.00 per 50-minute session for individual counseling; \$150 per 50-minute session for Couples/Marital counseling. Clients are billed at the end of each calendar month with the expectation that payment is received by the 15th of the following month. Telephone conversations, reports (longer than five minutes) or longer sessions will be charged at the same rate, per-minute, unless indicated and agreed upon otherwise. I will provide you with a copy of your billing statement on a monthly basis, which you can then submit to your insurance company for reimbursement if I am out-of-network. Please note that Marital or Couples counseling is not reimbursable by insurance. If your account is overdue (unpaid) and there is no written agreement on a payment plan, I may use legal or other means (courts, collection agencies, etc.) to obtain payment.

THE PROCESS OF THERAPY/EVALUATION AND SCOPE OF PRACTICE:

Participation in therapy can result in a number of benefits to you, including improving interpersonal relationships and resolution of the specific concerns that led you to seek

therapy. Working toward these benefits, however, requires effort on your part. There is no guarantee that psychotherapy will yield positive or intended results and it is normal to experience some unpleasant feelings from therapy. On the other hand, psychotherapy may help you change your unhealthy or maladaptive thoughts and behaviors and give you more rewarding interpersonal relationships. Our collaboration in addressing your problems will be enhanced by the amount of time and effort you devote to our work outside of our therapy sessions as well as during our appointment. During our sessions it is important that you be forthcoming with feedback about how you are feeling about our work so we can decide together if changes in your treatment should be made.

I do not provide custody evaluation recommendations, medication or prescription recommendation, or legal/financial advice, as these activities do not fall within my scope of practice.

ENDING THERAPY: As set forth above, after the first few meetings, I will assess if I can be of benefit to you. I do not accept clients who, in my opinion, I cannot help. In such a case, I will give you a number of referrals that you may contact. You have the right to withdraw from therapy at any time. It is expected that you will let me know of your desire to end therapy. I may, if appropriate, offer to provide you with the names of other qualified professionals. I highly recommend that you have a final session with me after you decide to end therapy so that we can review our work together and collaborate in this important stage of therapy.

CANCELLATION: Since the scheduling of an appointment involves the reservation of time specifically for you, a minimum of 24 hours notice is required for re-scheduling or canceling an appointment. Unless we reach a different agreement, the full fee will be charged for sessions missed without such notification. Most insurance companies do not reimburse for missed sessions.

Printed Name

Date

Signature

Printed Name (partner or family member)

Date

Signature

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Date